



# QueBIT Quality Services (QQS)

Let our experts manage your analytics system

## TRUSTED EXPERTS IN ANALYTICS

**QueBIT Quality Services (QQS) closes the gap in skills and resource management for customers unable to maintain their own systems.**

QueBIT Quality Services (QQS) offers one of the deepest pools of expertise in Analytics. With **extensive experience** across a wide **range of vertical markets**, QueBIT has been recognized by for several consecutive years as a leading partner in analytics.

QueBIT utilizes processes for **managing and maintaining** applications that are proven to deliver quality and high value to our customers. Plus, our **flexible approach** enables us to develop customized service packages that best suit each company's needs.

# Broad Range of Technology Expertise

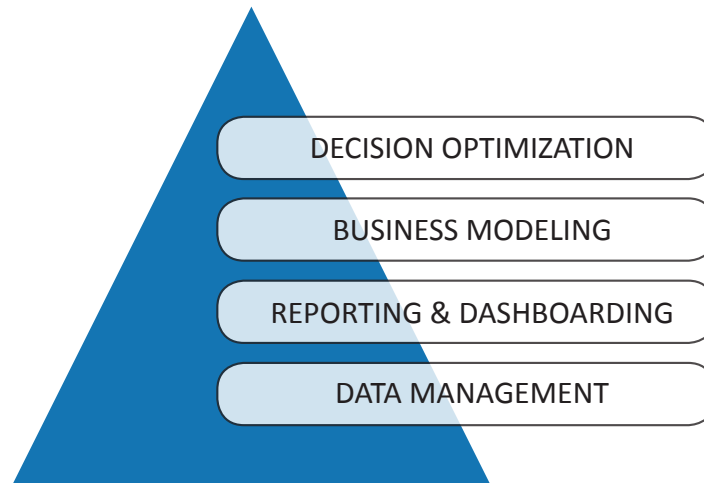
We're driven to help organizations improve their ability to make intelligent decisions that create value. We are passionate about making good companies great, and great companies even better through our **Analytics Solutions**.

This is why we're committed to excellence in analytics solutions, strategy, services, and training.

**900+** successful implementations in finance, sales, marketing, and operations.

**350+** analytics customers across all types of industries.

One of few analytics firms to offer entire range of advanced analytics solutions



QueBIT Solutions complement 3rd party software and stand on their own



# Managed Services: QueBIT Quality Services

QueBIT Quality Services provides support onsite or remotely to make companies of any size more **effective**, more **efficient** and more **profitable**.

Customers realize the benefits of improved system management, while focusing on their core business issues. While many businesses strive to get maximum benefits from their analytics investment, the time and expertise required to realize these benefits are often underestimated.

## Let our experts manage your analytics system

- Support
- System Administration
- System Monitoring
- Maintenance
- Issue Resolution
- Help Desk

Choose the QQS Option to meet your needs



- Full Time QueBIT Support Team
- Complete System Administration & Maintenance
- System Monitoring
- Issue Resolution
- Help Desk



- QueBIT Support Team
- Up to 32 hours of support per week
- Overage support hours option
- System Administration & Maintenance
- Issue Resolution
- Help Desk



- QueBIT Support Team
- Up to 16 hours of support per week
- Overage support hours option
- System Administration & Maintenance
- Issue Resolution
- Help Desk

*Not Included: Application Changes, Advisory Services, Design Services, and Training.*

## Initial Setup/Kickoff Engagement\*



### People

QueBIT resources meet the client team and conducts interviews



### System

QueBIT resources become familiar with client application and source systems



### Process

QueBIT and client agree on processes and procedures for communicating during engagement

\* Not required if the support service starts following a consulting services engagement performed by QueBIT

**Our Support Desk offers as-needed support with a guaranteed response within 24 hours. Managed Services Plans are offered for solutions built on any of the following platforms:**

- Adaptive Insights
- IBM Cognos Analytics / IBM Cognos Business Intelligence
- IBM Planning Analytics / IBM Cognos TM1
- IBM SPSS Modeler
- Microsoft SQL Server

Don't see what you need? Please contact us at [info@quebit.com](mailto:info@quebit.com)

### About QueBIT

Trusted experts in analytics, QueBIT is dedicated to helping organizations to leverage their data to make more intelligent decisions that result in significantly improved business value. QueBIT has delivered analytics solutions to more than 450 organizations, including some of the largest and most successful companies in the world. QueBIT solutions span the entire spectrum of analytics, from data management, including Big Data strategy and implementation, Business Intelligence, Business Planning, Predictive Analytics and IoT Analytics. QueBIT's unique CARE methodology coaches customers to achieve independence in solution ownership, while delivering rapid time to value. QueBIT has been recognized by many industry awards. [www.quebit.com](http://www.quebit.com)