



# QueBIT Quality Services

Let our experts manage your analytics system

QueBIT Quality Services closes the gap in skills and resource management for customers trying to maintain their own systems.

### Value

Customers realize the benefits of improved system management, while focusing on their core business issues. While many businesses strive to get maximum benefits from their analytics investment, the time and expertise required to realize these benefits are often underestimated. Leveraging the skills and experience gained from over 350 successful implementations, QueBIT can deliver a cost-effective alternative to in-house management of analytics systems.

QueBIT Quality Services can provide support onsite or remotely to make companies of any size more **effective**, more **efficient**, and more **profitable**.

### Why QueBIT

QueBIT Quality Services (QQS) offers one of the deepest pools of expertise in IBM Analytics with broad experience across a wide range of vertical markets. QueBIT has been recognized by IBM for several consecutive years as a leading partner in Analytics. QueBIT utilizes processes for managing and maintaining applications that are proven to deliver quality and high value to our customers. Plus, our flexible approach enables QueBIT to work with you and develop customized service packages that best suit your needs.

- IBM Cognos TM1 System Administration
- IBM Cognos BI System Administration
- IBM SPSS Systems Support
- QueBIT FrameWORQ Administration

### Support

Do you struggle with supporting your analytics systems with in-house support? Let our Support Desk help you instead! Our Support Desk offers as-needed support with a guaranteed response within 24 hours.

### Contact

Discover how QQS can improve your organization's system management. Contact us at [QQS@quebit.com](mailto:QQS@quebit.com)



## QQS offers its expertise in the following areas:

### **IBM® Cognos® TM1® System Administration**

IBM Cognos® TM1® is an enterprise planning software platform that can transform your entire planning cycle, from target setting and budgeting to reporting, scorecarding, analysis and forecasting.

- **TM1 Server Support**
- **Security maintenance**
- **Support ongoing processes**
- **Report building**
- **Troubleshoot issues**
- **Minor system enhancements**
- **End user support**
- **Rule and Turbo Integrator support**
- **Knowledge transfer**

### **IBM SPSS System Administration**

With SPSS predictive analytics software, you can predict with confidence what will happen next so that you can make smarter decisions, solve problems and improve outcomes.

- **Support ongoing processes**
- **Collaboration and Deployment Services (C&DS) support**
- **Troubleshoot issues**
- **Update business rules for existing models**
- **Update existing model for new product categories**
- **Assist in new data loads for existing models**
- **Export data to support ad-hoc reporting**
- **Ad hoc database queries**

### **IBM Cognos BI System Administration**

IBM Cognos Business Intelligence turns data into past, present and future views of your organization's operations and performance so your decision makers can capitalize on opportunities and minimize risks.

- **Server and User support**
- **Support data load processes**
- **Troubleshoot issues**
- **Report building including Active Reports**
- **Metadata maintenance**
- **Knowledge transfer**
- **System documentation**
- **ETL and Data Warehouse Support**

### **QueBIT FrameWORQ Administration**

QueBIT FrameWORQ is a comprehensive line of software products designed to improve and enhance client's experience with IBM's industry leading Financial Performance Management software solution TM1.

- **CloudWORQ**
- **ControlWORQ**
- **WebWORQ**
- **ReportWORQ**
- **BoostWORQ**